Company Policy

Quality

To maintain our technical leadership in the oilfield industry, we strive to exceed customer satisfaction by providing quality products and services. The company shall perform all activities in a manner which meets or exceeds the expectations of our customers.

The core principles of our Quality policy are to:

- ✓ Ensuring that our engineering product and services comply with all relevant industrial codes and standards, statutory regulations and clients' products specification.
- ✓ Provide adequate resources to develop and maintain quality, safety and environmental planning, control, assurance and improvement initiatives.
- ✓ Complete client deliverables on time and on budget, in accordance with contractual, regulatory and legal requirements.
- ✓ Continually monitor the quality of our products and services to ensure conformance with agreed business outcomes and our Quality Management System.
- ✓ Develop a culture which supports reporting, analysis and distribution of quality-critical information.
- ✓ Promote a risk-based approach to how we plan, review and continually improve the DTEC Oilfield Solution system and tools
- ✓ Ensuring full implementation of clients' engineering data which shall satisfy the technical requirements lay down by the clients in terms of performance, reliability and HSES.
- ✓ Establishing a system of quality control audit vis —a-vis non-conformity data collation and statistic processing, with a view to reducing to the barest minimum, the frequency of non-conformity.

By adhering to these processes, we will continue to challenge and improve the quality of our products and services to meet the future demands of our customers.

The Managing Director of DTEC Oilfield Solutions Limited is responsible for implementation of this policy and ensuring that all employees, contractors and business partners conform to its commitments.

Chimezie A. Okeke Managing Director 15th February 2021